HB 591 Traumatic Head and Spinal Cord Injury Trust Fund Report

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Traumatic Head and Spinal Cord Injury Trust Fund

Office of Aging and Adult Services

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Executive Summary

The Louisiana Traumatic Head and Spinal Cord Injury (THSCI) Trust Fund program served 736 survivors of traumatic head and spinal cord injuries in FY20. The number served includes the number of current eligible participants (621) and previously eligible participants (115) whose cases were closed between July 1, 2019, and June 30, 2020. Participants received items and services that enabled them to live independently in their homes and communities. By contracting with support coordination agencies throughout Louisiana, support coordinators initially assess participants' needs in order to assist them in acquiring needed goods and services. Support coordination agencies provide a connection between individuals and the services and supports they need and assure that these services meet reasonable standards of quality and lead to improved outcomes for the participants. The most common goods and services requested are personal care services, medical supplies and equipment, and home and vehicle modifications.

The THSCI program creates a waiting list for THSCI services if there is not enough funding available to meet the needs of all individuals who apply for services. If the individual is deemed eligible for the program and funding is not readily available, the individual is placed on the waitlist and will be contacted when funding is available. The program places an individual on the waitlist on a first-come, first-served basis. As of December 2020, there are 231 individuals on the waitlist. Louisiana Department of Health (LDH) has worked diligently to open new cases over the past few years. The program receives approximately 100 new applications each year. The program will review and open (if individual is eligible for services) applicants who applied in 2018 before the end of FY21, if funding is available. For those waiting for services, the Trust Fund financially supports the operation of a resource center to offer them other resources in the community. The Brain Injury Association of LA operates the resource center that is located in New Orleans.

Program Overview

In 1993, the Louisiana Legislature's Act 654 created The Trust Fund program. The Act established the Trust Fund to provide services in a flexible, individualized manner to Louisiana citizens who survive traumatic head and traumatic spinal cord injuries. The Trust Fund provides assistance to participants so that they may return to a reasonable level of functioning and independent living in their communities.

Acts 1993, No. 654, §1, eff. June 16, 1993; Acts 1999, No. 526, §1, eff. June 29, 1999; Acts 1999, No. 826, §1; Acts 2000, 1st Ex. Sess., No. 119, §1, eff. April 19, 2000, Acts 2003, No. 1153, §1; Acts 2010, No. 939, §8, eff. July 1, 2010; Acts 2012, No. 269, §2, eff. May 25, 2012 establish and maintain the Trust Fund. Act 654 imposes additional fees on motor vehicle violations in Louisiana for the offenses of driving under the influence, reckless operation and speeding. These motor vehicle violation fees provide the funding for Trust Fund services. The funds are deposited into the State of Louisiana Treasury and are then appropriated annually by the legislature to the Trust Fund program.

The Trust Fund is a program of last resort. An individual must have exhausted all other Medicare and Medicaid sources (as attested to by the applicant) prior to the Trust Fund's financial participation in services.

The Trust Fund program is administered by LDH, Office of Aging and Adult Services (OAAS) and is staffed by the Trust Fund Program Manager, a Program Monitor and two Administrative Program Specialists. The Program contracted with three support coordination agencies in FY20 to provide statewide services; Caldwell Council on Aging, Cadence of Acadiana, and The Arc of Louisiana. Additionally, the Trust Fund has a contract with the Brain Injury Association of LA for operation of the Trust Fund's Resource Center. The purpose of the center is to provide knowledge and guidance to survivors, families, caregivers and medical and health professionals. Through the support of the Trust Fund, the organization serves nearly 200 individuals in nine support groups throughout Louisiana, assists 30-50 people monthly on the hotline, draws over 50 survivors at the Annual Conference; and the website attracts an average of 1,200 page views per month.

Trust Fund Advisory Board

The Trust Fund has an advisory board which consists of thirteen members, seven ex-officio and six appointed by the Governor pursuant to La. R.S. 46:2634. Below are the positions:

- Assistant Secretary of the Office of Aging and Adult Services, Department of Health or designee
- President of the Louisiana Senate or designee
- Speaker of the Louisiana House of Representatives or designee
- A representative of an organization recognized for its work in advocacy programs for persons with traumatic head injuries appointed by the governor
- A representative of an organization recognized for its work in advocacy programs for persons with spinal cord injury appointed by the governor
- President of the Louisiana Psychologists Association or designee
- Survivor of a traumatic head injury appointed by the governor
- Survivor of a spinal cord injury appointed by the governor
- Relative of a survivor of a traumatic head injury appointed by the governor
- Relative of a survivor of a spinal cord injury appointed by the governor
- President of the Louisiana State Medical Society or designee
- President of the Louisiana Hospital Association or designee
- Director, Louisiana Rehabilitation Services, Louisiana Workforce Commission or designee

For information about current membership, please visit the Louisiana Boards and Commissions Webpage: Louisiana Legislative THSCI Board Members Information.

The major functions of the Advisory Board are:

- Serves in an advisory capacity to LDH-OAAS in the implementation and administration of the Trust Fund program.
- Monitors and reviews quality of services funded through the Trust Fund program.
- Participates in quarterly Board meetings.
- Provides impartial decisions based on the provisions of the Trust Fund policy manual and the law for recipient appeals.

Eligibility for Services

In order for an individual to be determined eligible for services, an individual must:

- Meet the definition of traumatic head/spinal cord injury as defined (per their treating physician):
 - Traumatic Spinal Cord Injury an insult to the spinal cord; not of a degenerative or congenital nature, but caused by an external physical force resulting in paraplegia or quadriplegia.
 - Traumatic Head Injury an insult to the head, affecting the brain, not of a degenerative or congenital nature, but caused by an external physical force that may produce a diminished or altered state of consciousness, which results in an impairment of cognitive abilities or physical functioning.
- Be a resident of Louisiana and officially domiciled in the state at the time of injury and during the provision of services;
- Have a reasonable expectation to achieve improvement in functional outcome with assistance (per their treating physician);
- Have exhausted all other Medicare and Medicaid sources (as attested to by the applicant);
- Provide proof of denial from other sources (if requested);
- Cooperate in the process of determining eligibility;
- Be willing to accept services from an approved vendor/program;
- Complete and submit appropriate application for services.

Services

A traumatic brain or spinal cord injury can affect every aspect of an individual's life (e.g., education, employment, social and family relationships, emotional health and mobility). As a result, individuals and their families must often find and gain access to an array of services. Because individual needs are different and can change over time, it is important that programs provide person-centered services and supports. Programs should be flexible enough to meet the unique needs of individuals and their families.

The Trust Fund greatly enhances the ability of an individual to access both their home and community through the provision of services such as various assistive technology devices, personal care attendant services, and home and vehicle modifications.

Monies from the Trust Fund are distributed for the sole purpose of funding the cost of care, which may include, but are not limited to:

- Post-acute medical care rehabilitation;
- Therapies;
- Medications;
- Personal care;
- Home and vehicle modification; and
- Supplies and equipment necessary for activities of daily living.

Case Management Oversight

Support coordination agencies provide cases management services. The agencies provide a connection between individuals and the services and supports they need and assure that these services meet reasonable standards of quality and lead to improved outcomes for the participants. Case management services are provided by contracting with three vendors to allow participants easier access to the Trust Fund program.

• The Program

- Established and maintained multi-year contracts with support coordination agencies, to ensure continuity of case management services.
- o Implemented monthly reporting to maintain closer supervision of consumer needs and service provision.
- o Continues to review contracts and procedures in order to streamline processes.
- O Continues to emphasize ongoing training and development of case management services through bi-weekly conference calls and annual trainings with support coordinators.
- o Performs no less than annual support coordination agency site visits to review programmatic procedures and standards of service delivery.

Other Management Initiatives

- The program shall
 - O Continue the program objective of assisting survivors of traumatic head and/or spinal cord injury who receive services through the Trust Fund to maintain independence and to return to a reasonable level of functioning.
 - O Continue to monitor the THSCI Trust Fund Resource Center to ensure information is distributed and updated on a regular basis.
 - Continue to work with the THSCI Trust Fund Resource Center to find more inventive ways of performing outreach and to bring program awareness to the public.
 - o Continue to expand existing and develop new procedures that identify the needs of the participants that can be addressed through the Trust Fund.
 - o Continue to research ways to streamline the process through automation of workflows.
 - o Continue to monitor for duplication of services with other programs.
 - O Continue to monitor and ensure all municipalities are timely submitting payments, as ordered by law.

Program Status

Participants Served

The Trust Fund program provided services to 736 eligible participants in FY20. The average expenditure per participant is approximately \$4,400 for FY20. There are 231 individuals waiting for services.

Of the 621 current eligible participants mentioned in the executive summary, 399 are assigned to one of the three THSCI Trust Fund program's contracted support coordination agency. Of the total amount of current eligible participants, there are 222 participants assigned to waiver support coordinators. The THSCI Trust Fund program does not pay for support coordination services for the

participants who are enrolled in waiver services. Participants who are enrolled in waiver services must exhaust all other resources through the waiver program prior to approval of services through the THSCI Trust Fund program.

The participants' support coordinators prepare all requests for Trust Fund goods and services. The requests are forwarded to the Trust Fund Program Manager via the program email account for review and approval. The support coordinators also conduct annual assessments with each participant to ensure the participant's needs are being met and to go over the program policy and procedures.

During the greater part of FY20, the program's contracted support coordination agencies provided support to individuals through direct consumer contact in the nine departmental regions of the state. However, during the time of the pandemic, which began during the latter part of FY20, the support coordinators continued to provide support to individual using contactless methods, such as video calls, emails, and phone calls.

Expenditures and Deposits

Motor vehicle accidents are the leading cause of both traumatic brain and spinal cord injuries in Louisiana. Funding for the Trust Fund is provided through fees and surcharges from moving traffic violations such as driving while intoxicated, speeding and reckless operation of a vehicle. Funds are deposited into the State Treasury and drawn down by OAAS as expenditures are made.

Below is a chart of the deposits and expenditures since the implementation of the program. The Trust Fund program was transferred to LDH-OAAS July 1, 2010, as part of the governor's streamlining committee recommendations. Highlighted on the next page represents the years that can be accounted for by OAAS. Funds that are not spent in any given year are carried forward to the next year to provide services to as many participants as possible.

Traumatic Head and Spinal Cord Injury Trust Fund Collections				
Time Frames	Deposits	Expenditures		
June 30, 1994	\$403,087	\$0		
June 30, 1995	\$1,349,546	\$(
June 30, 1996	\$1,588,515	\$20,114		
June 30, 1997	\$1,485,021	\$313,233		
June 30, 1998	\$1,461,162	\$1,737,861		
June 30, 1999	\$1,423,633	\$1,935,541		
June 30, 2000	\$1,682,006	\$1,655,101		
June 30, 2001	\$1,769,188	\$1,458,661		
June 30, 2002	\$1,716,891	\$998,816		
June 30, 2003	\$1,541,616	\$778,215		

Traumatic Head and Spinal Cord Injury Trust Fund Collections				
Time Frames	Deposits	Expenditures		
June 30, 2004	\$1,555,798	\$1,262,362		
June 30, 2005	\$1,651,170	\$1,723,356		
June 30, 2006	\$1,752,286	\$1,541,659		
June 30, 2007	\$1,950.031	\$1,979,467		
June 30, 2008	\$2,005,258	\$2,387,062		
June 30, 2009	\$1,845,451	\$3,228,448		
June 30, 2010	\$1,554,006	\$3,238,531		
June 30, 2011	\$1,670,613	\$1,628,590		
June 30, 2012	\$2,161,090	\$1,753,283		
June 30, 2013	\$1,552,680	\$2,232,479		
June 30, 2014	\$1,654,596	\$2,293,095		
June 30, 2015	\$1,658,198	\$1,820,464		
June 30, 2016	\$1,740,695	\$1,879,039		
June 30, 2017	\$1,655,948	\$1,700,263		
June 30, 2018	\$1,583,811	\$1,672,254		
June 30, 2019	\$1,642,603	\$2,283,939		
June 30, 2020	\$1,437,744	\$2,040,109		

*Note: Although more was spent than collected over the past few years, the program had reserved funding that allowed the program to continue to open cases to serve more participants and reduce the waitlist. However; these funds have now been spent and there is no additional funding to be used to continue opening cases, unless individuals have closed due to meeting lifetime maximum, death, moving out of state, etc. and these funds can be used to open new waitlist cases, but at a slower pace as these funds become available.

Conclusion

The need for services continues to be essential for participants who sustain traumatic brain and/or spinal cord injuries. Hundreds of individuals sustain these types of injuries each year in Louisiana with

the Trust Fund receiving approximately 100 new applications from Louisiana citizens each year. Trust Fund strives to serve as many participants as possible with the limited funds available.	The

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